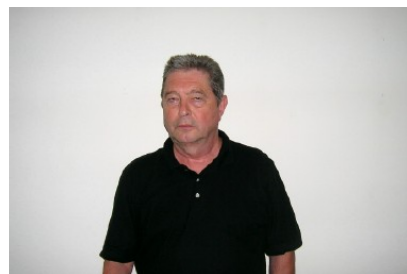


John E. Hess



Summary of Qualifications

John Hess is a consultant and trainer in both the public and private sector. He serves as an adjunct professor for the University of Virginia. John is an expert in teaching and writing about developing trust and putting people at ease through listening, being aware of the needs of others, and asking open questions. Since retiring from the FBI, John continues to teach communication skills to many federal agencies including the FBI, CIA, Departments of Justice, Defense and State, FDIC, and FDA. John has taught law enforcement agencies around the world.

Education

M.Ed. Education: Secondary Administration, Sienna College, Loudinville, NY
B.S. Education: English, Frostburg State College, Frostburg, MD

Professional Experience

Consultant 1996 - Present	John Hess Consulting	Fredericksburg, VA
Supervisory Special Agent 1984 - 1996	FBI Academy	Quantico, VA
Special Agent 1969 - 1984	FBI	Columbia, SC, Albany, NY
Lieutenant 1966 - 1969	U.S. Navy	Scotia, NY
Teacher 1964 - 1966	Maryland Public School System	Clinton, MD

Professional Memberships

Society of Former Agents, FBI

Publications

Interviewing & Interrogation for Law Enforcement, (1997) Anderson Publishing Company, *Writing for Law Enforcement*, Co-authored with Christopher Thaiss, (1999), Allyn & Bacon, *Law Enforcement Bulletin*, several single authored or co-authored articles.

Awards

Letter of commendation, FBI

Community Activities

Volunteer as part-time docent, Nation Park Service, Fredericksburg, VA